

## Shipping Policy for Sorbo Studios

Thank you for shopping with us! Please review our shipping policy to understand how we process and deliver your orders:

- **Order Processing Time:** All orders typically undergo processing within 2-3 business days from the date of purchase. Once processed, they are handed over to the designated shipping carrier for delivery.
- **Shipping Schedule:** Please note that shipments are not made or delivered on weekends or holidays. Your package's transit and delivery time will start once it's handed over to the carrier.
- **High Volume or Autographed Orders:** During periods of high order volumes, there might be slight delays in shipment. Autographed orders are dependent on the Sorbo family's travel schedule. Once the individual returns from their travels, they will personally autograph your order before it's shipped.
- **Preorder Items:** Items available for preorder are shipped based on an estimated ship date, but this date is not guaranteed. We'll strive to dispatch these items promptly upon availability.
- **Estimated Delivery Dates:** Please be aware that all delivery dates provided are estimates. Carrier delays, unforeseen circumstances, or holiday periods may impact the actual delivery schedule. We regret that we cannot be held responsible for such delays beyond our control.

We appreciate your understanding and patience regarding these shipping policies. Should you have any further questions or require assistance, feel free to contact our customer support team at [team@sorbostudios.com](mailto:team@sorbostudios.com).